

CALENDAR OF EVENTS OF THE ESRT PROGRAMME

October 2014



Time	Events	Venue	Implemented by	Supported by /Main partner(s)
1 - 3/10	Support in developing Vietnam Annual Tourism Report (David McEwen)	Hanoi	PIU	VNAT
1 - 5/10	VTOS Training Workshop for On-site Tour Guide (OTG-08)	Hue	PIU	Lot 1
1 - 10/10	Developing Guest Survey Report	Hanoi	PIU	Lot 2
1 - 10/10	Mission to support VITA (Jim Flannery)	Hanoi	PIU	VITA
1 - 18/10	Workshops on Introducing the Green Lotus Sustainable Tourism Label	Provinces	PIU	VNAT, DCSTs
1 - 31/10	Mission to support Destination Management (Robert Travers)	Sa Pa, Ha Long, Hanoi	PIU	Lao Cai & Quang Ninh DCSTs
1 - 31/10	Support tourism development plan for Vietnam National Village for Ethnic Culture and Tourism	Hanoi	PIU	Vietnam National Village for Ethnic Culture and Tourism
2/10	Workshop to present the Draft Vietnam Annual Tourism Report 2013	Hanoi	PIU	VNAT
3/10	Workshop on Strengthening Vietnam Tourism Associations	Da Nang	PIU	VITA
3/10	Meeting with leaders of Quang Nam People Committee on Destination Management Work Plan	Quang Nam	PIU	Quang Nam People Committee & DCST
3 - 8/10	VTOS Training Workshop on Hotel Management for college teachers (HM-02)	HCMC	PIU	Lot 1
3 - 12/10	VTOS Training of the Trainer Course (ToT-01)	Hanoi	PIU	Lot 1
7 - 12/10	VTOS Training Workshop on Hotel Management (HM-03)	Ninh Binh	PIU	Lot 1
7 - 12/10	Training course on homestay operations in Phieng Loi community centre (HST-07)	Dien Bien	PIU	Lot 1
8 - 12/10	VTOS Training Workshop for On-site Tour Guide (OTG-09)	Lao Cai	PIU	Lot 1
9/10	Dissemination Workshop on VTOS version 2013 (DW-03)	Ha Long	PIU	Lot 1, VTOS Trainers
9/10	Workshop on Work Plan of VITA	Hanoi	PIU	VITA
10/10	Technical Meeting of TWG of 8 Northwestern provinces	Hoa Binh	PIU	DCSTs
10 - 12/10	VTOS Trainer Refreshment Workshop (RVT-03)	Ha Long	PIU	Lot 1, VTOS Trainers
13/10	Dissemination Workshop on VTOS version 2013 (DW-04)	Hai Phong	PIU	Lot 1, VTOS Trainers
13 - 19/10	VTOS Training Workshop on Front Office Operations for 5 colleges funded by the ESRT Programme (FO-01)	Hanoi	PIU	Lot 1

14 - 19/10	Training course on homestay operations in Mang Canh community centre (HST-08)	Kon Tum	PIU	Lot 1
14 - 19/10	VTOS Training Workshop on Hotel Management (HM-04)	Da Nang	PIU	Lot 1
15 - 19/10	VTOS Training Workshop on On-site Tour Guiding for college teachers (OTG-10)	HCMC	PIU	Lot 1
16/10	Dissemination Workshop on VTOS version 2013 (DW-05)	Hue	PIU	Lot 1
17/10	Workshop on Marketing for World Heritages in Vietnam	Hanoi	UNESCO	PIU
17 - 19/10	VTOS Trainer Refreshment Workshop (RVT-04)	Hue	PIU	Lot 1
17 - 19/10	Training Course on Tourist Information Centre Operations	Phu Quoc	PIU	Kien Giang DCST
19/10	Coaching for Green Lotus Auditors	Nha Trang	PIU	VNAT
20 - 22/10	Training on using statistical software SPSS for VNAT, TITC, ITDR	Hanoi	PIU	
21 - 26/10	VTOS Training Workshop on Hotel Management for college teachers (HM-05)	Hanoi	PIU	Lot 1
22 - 26/10	VTOS Training Workshop for On-site Tour Guide (OTG-11)	Ninh Binh	PIU	Lot 1
22 - 26/10	VTOS Training Workshop for On-site Tour Guide (OTG-12)	Ha Giang	PIU	Lot 1
22 - 31/10	Responsible Tourism Training Seminars	Dong Thap, Can Tho, Phu Yen	PIU	DCSTs
23/10	Dissemination Workshop on VTOS version 2013 (DW-06)	Da Nang	PIU	Lot 1
24 - 26/10	VTOS Trainer Refreshment Workshop (RVT-05)	Da Nang	PIU	Lot 1
24 - 31/10	Workshops on Guest Survey	Hanoi, Hue, Da Nang, Hoi An, Sa Pa	PIU	Lot 2
26/10 - 7/11	Supporting Community-based Tourism model for Ngoc Lang vegetable village	Phu Yen	PIU	
29/10	Workshop on Tourism Development Plan of Vietnam National Village for Ethnic Culture and Tourism	Hanoi	PIU	Vietnam National Village for Ethnic Culture and Tourism
31/10 - 9/11	VTOS Training of the Trainer Course (ToT-02)	Hanoi	PIU	Lot 1

Acronym:

- VNAT: Vietnam National Administration of Tourism
- PIU: Project Implementation Unit
- DCST: Department of Culture, Sports and Tourism
- VTOS: Vietnam Tourism Occupational Standard
- TITC: Tourism Information and Technology Centre
- ITDR: Institute of Tourism Viện Nghiên cứu phát triển Du lịch
- UNESCO: United Nations Education, Science and Culture Organisation
- TWG: Technical Working Group
- VITA: Vietnam Tourism Association