

CALENDAR OF EVENTS OF THE ESRT PROGRAMME

November 2014



No.	Time	Events	Venue	Implemented by	Supported by /Main partner(s)
1	28/10 - 2/11	Workshop on community-based tourism development in Ngoc Lang - Binh Ngoc	Phu Yen	PIU	Phu Yen DCST
2	28/10 - 2/11	Training course on homestay operations in Co To island district (HST-09)	Quang Ninh	PIU	Lot 1
3	31/10 - 2/11	Training course on Tourist Information Centre Operations (TIC-07)	Ha Long	PIU	Quang Ninh DCST
4	1 - 5/11	Supporting VNAT in World Travel Market 2014	London (United Kingdom)	VNAT	PIU
5	1 - 17/11	Responsible Tourism Training Seminars	Phu Yen, HCMC, Hai Phong, Đak Lak, Yen Bai	PIU	DCSTs
6	3 - 22/11	Support tourism development plan for Vietnam National Village for Ethnic Culture and Tourism	Hanoi	PIU	Vietnam National Village for Ethnic Culture and Tourism
7	5 - 9/11	VTOS Training Workshop for On-site Tour Guide (OTG-11)	Da Nang	PIU	Lot 1
8	5 - 16/11	VTOS Training of the Trainer Course (TOT-02)	Quang Ninh	PIU	Lot 1
9	6/11	Dissemination Workshop on VTOS version 2013 (DW-06)	Quang Nam	PIU	Lot 1
10	7 - 9/11	VTOS Trainer Refreshment Workshop (RVT-06)	Quang Nam	PIU	Lot 1
11	7 - 9/11	Training course on Tourist Information Centre Operations (TIC-08)	Hai Phong	PIU	Hai Phong DCST
12	9 - 15/11	VTOS Training Workshop on Front Office Operations (FO-01)	Hanoi	PIU	Lot 1
13	11/11	Training for Hotel Inspectors in the delivery of the Vietnam Green Lotus Programme	Hanoi	PIU	TCDL
14	11 - 16/11	Training course on homestay operations in Krong Na community centre (HST-10)	Đak Lak	PIU	Lot 1
15	12 - 16/11	VTOS Training Workshop for On-site Tour Guide (OTG-12)	HCMC	PIU	Lot 1
16	13 - 14/11	Annual Conference on Sustainability of Responsible Tourism Development in Vietnam	HCMC	PIU	All stakeholders
17	17 - 21/11	Training course for provincial tourism administrators on Tourism Services Quality	Da Lat	PIU	
18	18/11	Workshops on Introducing the Green Lotus Sustainable Tourism Label	Da Lat	VNAT	PIU

19	18 - 23/11	VTOS Training Workshop on Hotel Management (HM-06)	Hoi An	PIU	Lot 1
20	18 - 23/11	Training course on homestay operations in Kim Noi community centre (HST-11)	Yen Bai	PIU	Lot 1
21	20 - 21/11	Training workshop on responsible tourism for members of Management Board of Protected Areas	Ha Long	PIU	
22	21 - 30/11	VTOS Training of the Trainer Course (TOT-03)	Hanoi	PIU	Lot 1
23	26 - 30/11	VTOS Training Workshop for On-site Tour Guide (OTG-13)	Hue	PIU	Lot 1
24	27/11	Dissemination Workshop on VTOS version 2013 (DW-07)	Nha Trang	PIU	Lot 1
25	27 - 28/11	Training workshop on responsible tourism for members of Management Board of Cultural Heritage sites	Hanoi	PIU	
26	28/11	Workshop on application of VTOS version 2013 for 40 tourism colleges	Da Nang	PIU	Tourism colleges
27	28/11 - 1/12	Responsible Tourism Best Practice Study Tour for Central Coastal Provinces	Hoa Binh, Son La, Dien Bien	PIU	DCSTs
28	28 - 30/11	VTOS Trainer Refreshment Workshop (RVT-07)	Nha Trang	PIU	Lot 1
29	28 - 30/11	Training course on Tourist Information Centre Operations (TIC-09)	Da Lat	PIU	Lam Dong DCST
30	4 - 7/11	[Tentative] Meeting of Quang Nam Tourism Steering Committee	Quang Nam	PIU	Quang Nam DCST
31	22/11	[Tentative] Workshop on Tourism Development Plan of Vietnam National Village for Ethnic Culture and Tourism	Hanoi	PIU	Vietnam National for Ethnic Culture and Tourism

Acronym:

- VNAT: Vietnam National Administration of Tourism
- PIU: Project Implementation Unit
- DCST: Department of Culture, Sports and Tourism
- VTOS: Vietnam Tourism Occupational Standard