

CALENDAR OF EVENTS OF THE ESRT PROGRAMME

April 2015



Time	Event	Venue	Implemented by	Supported by/Main partner(s)
30/3 - 13/4	Mission to support developing VTOS Assessment Framework	Hanoi	PIU	Lot 1
31/3 - 5/4	VTOS Training Workshop on Hotel Management for Mường Thanh Hospitality Group (HM-11)	Cua Lo (Nghe An)	PIU	Mường Thanh Hospitality Group
1 - 5/4	Responsible Tourism Best Practice Study Tour for Central Coastal provinces to North-western region	Hoa Binh, Son La, Dien Bien	PIU	DCSTs, Lot 2
1 - 28/4	Mission to support revising Charter of the VTCB	Hanoi	PIU	VTCB, Lot 1
3/4	Workshop on Responsible Tourism and Cultural Heritage	Hanoi	PIU	UNESCO
3 - 6/4	Vietnam International Travel Mart – VITM 2015	Hanoi	VITA	PIU
4/4	Training for Hotel Inspectors in the delivery of the Vietnam Green Lotus Programme	Hanoi	VNAT	PIU, Lot 2
6 - 11/4	VTOS Training Workshop on Tour Guiding (TG-01)	Hanoi	PIU	Lot 1, Tourism schools
6 - 24/4	Results-Oriented Monitoring (ROM) Mission	Hanoi, HCMC, Hue, Da Nang	Independent experts	PIU
8 - 10/4	Training course on Tourist Information Centre Operations (TIC-12)	An Giang	PIU	Lot 1, An Giang DCST
11 - 24/4	Responsible Tourism Seminars	An Giang, Yen Bai, Kien Giang, Quang Binh	PIU	Lot 1, DCSTs
13 - 17/4	Audit mission for Programme Estimate 3 (2014)	Hanoi	Auditors	PIU
13 - 17/4	Training course on Event Management for tourism administrators of Northern DCSTs	Thanh Hoa	PIU	DCSTs
13 - 20/4	Mission on support North-western provinces in developing new tourism products	North-western provinces	PIU	DCSTs
14 - 19/4	VTOS Training Workshop on Hotel Management (HM-12)	Thanh Hoa	PIU	Lot 1, Thanh Hoa DCST
16/4	Workshop on Introducing the Green Lotus Sustainable Tourism Label	Ha Long	TCDL	PIU, Lot 2
16 - 17/4	Training workshop on responsible tourism for members of Management Board of Cultural Heritage sites (RTCH-02)	Phu Tho	PIU	Lot 1, Phu Tho DCST
17 - 26/4	VTOS Training of the Trainer Course (ToT-06)	Hanoi	PIU	Lot 1, Tourism schools
20 - 24/4	Training course on Event Management for tourism administrators of Southern DCSTs	Phu Quoc	PIU	DCSTs
21 - 25/4	VTOS Training Workshop for On-site Tour Guide (OTG-17)	Ha Long	PIU	Lot 1, Quang Ninh DCST
22 - 23/4	Training workshop on responsible tourism for members of Management Board of Protected Areas (RTPA-03)	Phong Nha – Ke Bang	PIU	Lot 1, Quang Binh DCST
Tentative	Meeting of Technical Working Group on Development of Vietnam Annual Tourism Report 2014	Hanoi	PIU	VNAT
Tentative	Round table for VTCB/VTOS implementation	Hanoi	PIU	VTCB

Acronym:

- VNAT: Vietnam National Administration of Tourism
- DCST: Department of Culture, Sports and Tourism
- VITA: Vietnam Tourism Association
- PIU: Project Implementation Unit
- VTCB: Vietnam Tourism Certification Board
- VTOS: Vietnam Tourism Occupational Standard